# Estimating the Effects of Advertising by Hospitals

PRESENTER: JEB JACOB

MENTOR: DR. ATUL GUPTA

CO-MENTOR: SARAH SCHUTZ, PHD CANDIDATE

# Larger Project: How do Health Care Providers Deploy Public Funds?

► Context: Taxpayer funds from the ACA (Affordable Care Act) increased revenue by 10-15% for the average hospital (Duggan et al., 2019; Dunn et al., 2019)

▶ Can we quantify the impact of this revenue increase on inputs in care delivery?

SUMR Aims: To understand how Advertising Spending influences the allocation of Care Inputs & allocation of Patients across providers

#### Methods

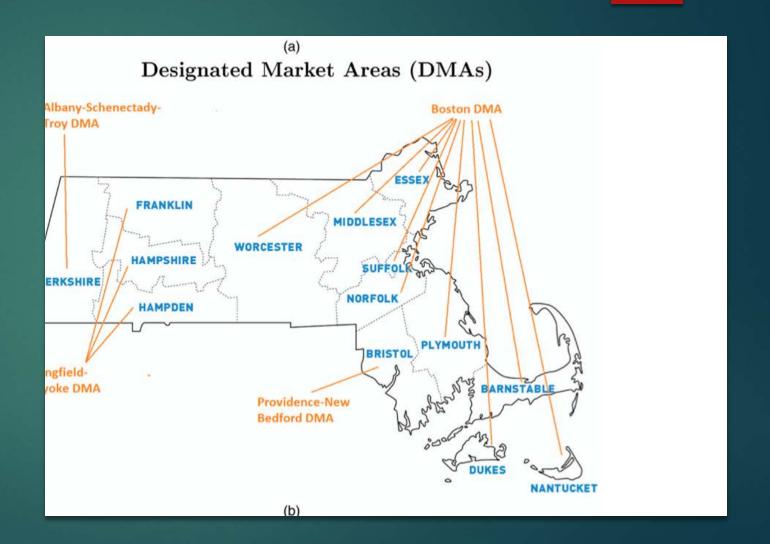
- ▶ Task: Create a Crosswalk between two data sources
- 1) <u>Television Ad Spending Data</u> in \$/min: Nielsen Company keeps track of Hospital Advertising

2) Care Inputs in AHA (American Hospital Association) Survey Data: payroll spending (labor), number and type of hospital beds, therapies offered

▶ 2010-2017: compare before and after ACA (2014)

#### Key Data Points in Matching Hospitals

- Match with Name and Location
  - (1) Nielsen Data
  - Hospital Name
  - ▶ <u>DMA</u> (Designated Market Area or region for specific television market as defined and updated by the Nielsen Company)



# Key Data Points in Matching Hospitals

- ▶ (2) AHA Data
  - ▶ Hospital Name
  - ► AHA ID
  - ▶ System Name
  - ▶ Zip Code = "DMA"

### Challenges in Matching: Hospital Name

- Ideally, we could do a direct string-to-string match for all hospital names.
- Nielsen Data has its own random notation for hospital names
  - "rehabilitatn" or "rhbltt" translates to "rehabilitation" in AHA Data
- Nielsen Hospital Name could be a system name or individual hospital name
- Hospital Mergers & Acquisitions change the hospital names/systems over time

### Challenges in Matching: Hospital Location

```
Standalone Hospital advertising in_
                                    (1 DMA)
                                    (multiple DMAs but within 1 state)
                                    (neighboring states)
                                    ("random" states)
System located in _____ and advertising in _____
                                                    (1 DMA)
                 (1 "DMA")
                  (multiple "DMAs" but only 1 state) (multiple DMAs but within 1 state)
                 (neighboring states)
                                                    (across neighboring states)
                 ("random" states)
                                                     (across "random" states)
```

#### Next Steps & Considerations

- National Advertising as a separate case
- Attributing Spending to individual hospitals
- How do we define a "random" DMA?
- After manual individual hospital matching, complete the next round of the matching process by system name.

#### Research Lessons

- Data is not usually codified universally
- Comparing/Merging datasets require judgement calls
- ▶ Just Ask!
- Research tasks (especially pre-processing & Cleaning Data) take longer than you think

#### Thank you!

▶ Dr. Gupta, Sarah Schutz

▶ Joanne, Evelyn

► Q&A