

# Social Risk Factor Screening in Health Care... Is It Truly Effective?

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# Project Background

# Social Determinants of Health



OH/Medicaid Policy

# Social Risk Factor Screening

Do you need childcare for your child?

reset

Do you always have enough food for your family?

reset

In the past 12 months, has transportation kept you from going to meetings, work or from getting your daily living?

reset

In the past 12 months has a water company threatened to shut off your home?

reset

Are you worried that in the next 2 months, you may not have stable housing?

reset

Previous Studies:

Screen + for having  
social needs



Do not request help

Do not feel comfortable  
for help

Screen + for having  
social needs



Request help

Request help

Lack of resources,  
funding, and/or  
training



How can we best facilitate  
patient engagement with  
social resources?

# Project Aims

How can we best facilitate family-level engagement with social resources?



**Socially Equitable Care by  
Understanding Resource Engagement  
(SECURE)**

# 5 Major Social Domains

Negatively Impacts Child Health/Behavior at Vital Developmental Stages:

- **Infancy:** Developmental delay
- **Preschool ages:** Behavioral problems, obesity
- **School ages:** Poor academic performance, inattention
- **Adolescence:** Substance abuse, mental illness



**Most Effective Way of Connecting  
Families to Community Resources —  
Could it be Resource Referral Without  
Social Risk Screening?**





Acceptance

Perception

Engagement

**Population of Interest:**  
Adult caregivers of pediatric  
CHOP patients

# Methods

## Mixed Methods



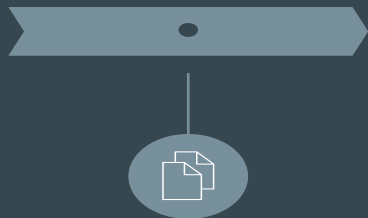
Quantitative



Qualitative

**CHOP Main  
Emergency  
Department**

**CHOP Primary  
Care Facilities x2**



Quantitative



## Survey

- (1) Screening
- (2) Resource Menu
- (3) Control

Do you need childcare for your child?

Would you like information about any of these types of programs? Check all that apply.

View

	<input type="checkbox"/> Food
	<input type="checkbox"/> SNAP
	<input type="checkbox"/> WIC
	<input type="checkbox"/> Income or financial assistance
	<input type="checkbox"/> Housing
	<input type="checkbox"/> Utilities (electric, gas, oil, or water)
	<input type="checkbox"/> Childcare
	<input type="checkbox"/> Legal aid
	<input type="checkbox"/> Adult education or work
	<input type="checkbox"/> Supplies (clothing, baby, home, etc)
	<input type="checkbox"/> Transportation
	<input type="checkbox"/> Other <input type="text"/>
	<input type="checkbox"/> None of these



Quantitative



### Survey

- (1) Screening
- (2) Resource Menu
- (3) Control



### Resource Connects

Type in zip code & get  
connected to  
community  
resources/programs in  
the family's  
neighborhood



ZIP or keyword or program name



Select Language



Housing &  
Utilities



Food & Transit



Safety & Mental  
Wellness



Children's  
Medical Care



Teen Resources



Adult Medical  
Care



Childcare &  
School Services



Legal & Financial



Adult Education  
& Work



Supplies



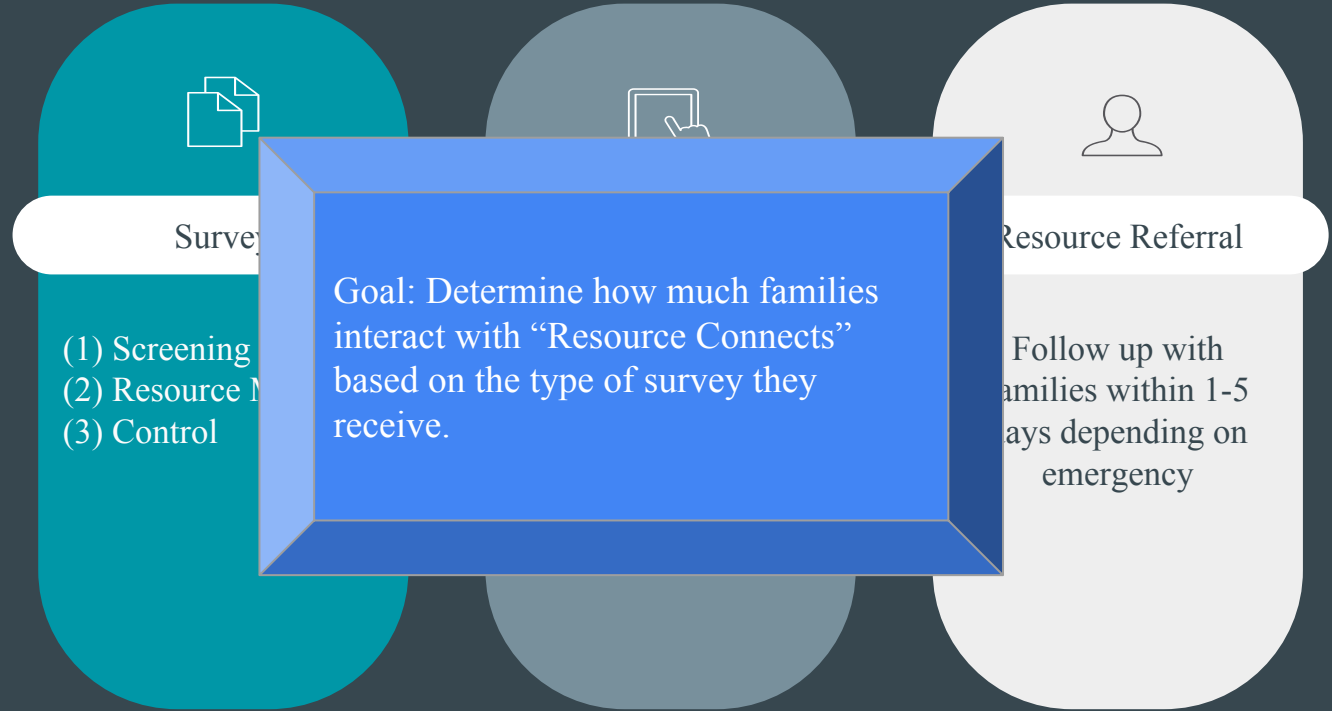
# Find programs

in the Philadelphia, PA 19122 area



RESOURCE  
CONNECTS

Choose from the categories above and browse local programs, or search for any service. Select Language ▼ to translate the site.







Qualitative



Focus Group



Goal: Speak with families about their experience and how they believe the survey process can be improved.

# Findings

A Spanish-speaking caregiver enrolling in SECURE expressed her appreciation that the study materials and resource map are translated into Spanish. She explained that she usually cannot participate in these types of programs because of the language barrier. She asked for extra Spanish Resource Connects information cards to share with others, and emphasized the need for this type of resource in her community.

- 1,035 families recruited

- 87% of those who used Resource Connects thought it was helpful

- 28% shared the link with someone else

- 32% of families report making searches on Resource Connects

- Most commonly searched resources: food (43%), childcare (22%), WIC (20%)

# Our Roles

## Tuesday Team Meetings

Group Discussions: Positive Experience + Challenge

Research Design Learning Modules

## Transitioning Out of Project

Review of Summer Experience

FAQs

# Lessons Learned



Interpersonal Skills

Value of an Interdisciplinary  
Team

Implementation Science

Patient-Centered Perspectives

Critical Examination of Current  
Policies



# Acknowledgements



A solid orange circle is centered on a dark blue-grey background. Inside the circle, the text "Thank You! Questions?" is written in a white, serif font.

Thank You!  
Questions?